





WHAT MOTIVATES EMPLOYEES?

PERSONAL GROWTH

For most people, clocking in hours isn't enough: they want to feel they're moving forward, learning new skills and developing personally. For a rebrand, this means making sure the external and internal brand are connected, and clearly communicate how individuals will benefit from new KPIs in line with the new vision.



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PEOPLE WANT TO BE PART OF A LARGER PROCESS

Confining rebrands to the boardroom means it's unlikely to stick in the long run. Employees like to be part of a larger process, and go on the rebrand journey with you. Even if your teams are remote, you can still do this by finding their communication channel of choice. For our client, this was Slack and the engagement programme was developed around this.

A GOOD LINE MANAGER IS A GOOD LEADER

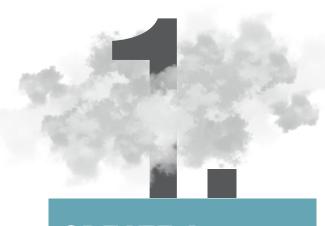
People perform better with a strong line manager. Using these line managers during a rebrand is crucial. It means they're setting an example, communicating the vision and making sure that communication goes both ways.

Armed with the knowledge of what makes your employees tick, you can follow the these steps to create an employee engagement programme.



THREE STEPS TO ENGAGE EMPLOYEES IN A REBRAND

Inspired by Kotter's model for change.



CREATE A
CLIMATE FOR
CHANGE



ENGAGE AND EMPOWER THE ORGANISATION



IMPLEMENT CHANGE AND MAINTAIN MOMENTUM

CREATE A CLIMATE FOR CHANGE

YOUR COMPANY VISION

The first step is to invigorate the company with a sense of its own potential. This means creating a reason for change, and ideally bringing a sense of urgency with it, such as rapid developments within the industry. Humans are generally adverse to change, so change for the sake of it won't be well received.

Within the setup stage, you also need to create an engaged central team who are fully on board with the rebrand, and will power the rebrand forward. Brand ambassadors play a role here, selecting people who can champion the rebrand but aren't necessarily in senior positions. They need to be approachable, engaged and trained on the ins and outs of the brand.

Perhaps the most important part of Stage 1 is creating a vision for the company, being clear about where you're heading, what you want to achieve and why.

SELECT AND TRAIN BRAND AMBASSADORS; PEOPLE WHO CAN CHAMPION THE REBRAND

INSPIRE THROUGH YOUR VISION, MOTIVATE THROUGH ACTION

Now you've created your vision, it's time to communicate it to the wider company. This could be through a brand video or presentation: however you do it, it needs to inspire and motivate.

Engage the organisation through interactive workshops run by your brand ambassadors, and encourage them to act as a two-way channel of communication so the brand isn't perceived as imposed from above. Here's your opportunity to bring creativity to your engagement plan, with desk drops, live experiences, and team weekends to build excitement and making messages memorable.

Feedback of even the smallest wins is crucial here, sharing positive examples from the team.

ENGAGE AND EMPOWER THE ORGANISATION

DESK DROPS, LIVE EXPERIENCES AND TEAM WEEKENDS BUILD EXCITEMENT AND MAKE MESSAGES MEMORABLE

IMPLEMENT CHANGE AND MAINTAIN MOMENTUM

CREATING CHANGE THAT STICKS

The third step is to ensure enduring change, rather than a flurry of excitement followed by the re-emergence of old habits.

Line managers and employees need to be brand ambassadors for life, not just on the company weekend away. Allowing them to influence the vision early on is a great way to achieve this.

The energy of the rebrand, meanwhile, needs to be properly harnessed to motivate them in the weeks, months and years that succeed the launch.

By embedding values of personal growth, purpose, and community into the company culture, you'll keep your team feeling inspired for a long time to come.

OLD HABITS DIE HARD. HARNESS THE INITIAL ENERGY AND EXCITEMENT

If you're embarking on the rebrand journey, remember that your employees will either make or break it. If you'd like any support, don't hesitate to get in touch with us at hello@digitalradish.co.uk